Counseling Referral versus ACT Reporting What is the difference?

Presented by Alvin Community College's

Assessment and Care Team (ACT) - 2019

Overview

- Today, colleges are confronted with making difficult decisions about students or persons who may be distressed, suicidal, or threatening.
- This number is increasing.
- Today, colleges are taking a proactive approach in providing a system of <u>referring</u>, <u>reporting</u> and <u>caring</u>.

Objectives

- Counseling issues/resources at ACC
- Referring to Counseling Services
- Reporting to the Assessment and Care Team (ACT) and Campus Police
- Defining examples of behavior to refer or report
- Resources

Suicidal Ideation vs. Self Injury

- Self injury is a process by which individual's make themselves feel something. There is no single reason for why a person chooses to hurt themselves. The person might be dealing with a trauma, guilt, shame, etc. Self injury allows the individual to feel something when they feel numb or to relieve the pain that is overwhelming.
- Self Injury is not an attempt to commit suicide.

Suicidal Ideation vs. Self Injury

- Suicidal ideation is the thought of committing suicide.
- Suicide attempts are caused by a variety of reasons (psychological disorders, substance abuse, relationship & financial problems)

Counseling (Referral)

In most student situations, care and concern will be enough to reassure the student, however, there will also be *non-threatening* student issues. You can <u>make a referral to a Professional Counselor on campus</u>.

Counseling Issues: Students

- Express no career direction
- Display visible signs of self mutilation (cutting, burning, hair pulling)
- Show grief and bereavement issues
- Appear to be a victim of assault
- Show visible signs of anxiety and/or depression
- Show substance abuse or addiction problems
- Appear to need resources for shelter and food

Noticeable Issues

Instructor notices:

- Increasing withdrawal or isolation of a student
- Increased disorganization and confusion;
 unable to focus on topics
- Outbursts of negative behaviors and/or crying in the classrooms or hallways
- Issues that are impacting their academic success

Counseling Resources

- Advising Services employs full-time Licensed
 Professional Counselors (LPC's)
- LPC's assist students with personal issues that may impact their academic success
- Counseling services include:
 - Career counseling and assessments
 - Crisis intervention and short-term personal counseling
 - Referrals to community resources

Student Consultation and Referral

- It is recommended to consult with a Counselor or Director of Advising if you find:
 - You are dealing with a student in distress with problems beyond your level of comfort;
 - The boundaries of your role make it unwise to work with students on personal issues;
 - The student declines the referral and you remain uneasy about the situation

Resources in Advising

 Regan Metoyer Peterson, Director of Advising Services at 281–756–3527 or

Diana Stiles, LPC at 281–756–3534

A face-to-face consultation can be arranged

Immediate Assistance

- Faculty/staff are encouraged to walk a distraught student to the Advising Services department in Building A. Place a phone call first so counseling services can be in place.
- For non-emergency situations, use the <u>Counseling Referral</u> form is located at:
- This referral will be received in Advising Services once submitted.

What is the Assessment and Care Team (ACT)?

- ACC's ACT is a multidisciplinary and multijurisdictional team that meets and communicates regularly.
- The ACT is committed to improving community safety through a proactive, collaborative, coordinated, objective and thoughtful approach to the prevention, identification, assessment, intervention and management of situations that pose, or may reasonably pose, a threat to the safety and well being of the campus community.

Reporting to the ACT

- Reporting to ACT plays a secondary role to all urgent circumstances and should be contacted only after initial emergency notifications are made.
- Alvin Community College ACT accepts reports regarding any individual or incident at any time through an online referral form for the Assessment and Care Team, direct email to:

 ACareTeam@alvincollege.edu, or by contacting the Alvin Community College Police Department at 281-756-3700.
- The ACT will evaluate the reported behaviors and put in place a course of action or intervention.
- Reporting persons of concern depends on <u>all</u> faculty and staff.

Report Unusual Behavior to ACT

- Erratic behavior that disrupts the normal operation of the college or your classroom
- Strange or bizarre behavior including speech that is disjointed, slurred, fragmented and not based in reality
- Clearly noticeable changes in behavior, dress or personality from what was typical or standard for that individual
- The PERSON makes references verbally or written regarding suicide, homicide or death

Reporting Emergencies

- Reporters must contact ACC's campus police (281-756-3700) and/or 911 IMMEDIATELY if the individual:
 - Poses an immediate threat to self or others

 Experiences a medical emergency (e.g. seizure, loss of consciousness)

Examples: Action To Take

 Student has written in their English paper they want to die, OR a PERSON is fascinated with death OR mentions a suicide plan.

Action: Call Counselors/Report to ACT immediately

 A PERSON is walking around campus talking strangely to himself and is carrying something.

Action: Call Campus Police/Report to ACT

A PERSON appears confused and lost.
 Action: Call Campus Police/Report to ACT

A person expresses suicide ideation.

Action: Call Advising Services immediately and walk student over to Advising Services

Examples: Action To Take

 A PERSON has made a threat against a faculty or staff person.

Action: Call Campus Police/Report to ACT

 A PERSON is argumentative and disruptive and threats are made.

Action: Report to Campus Police/Report to ACT and your Department Chair

 A PERSON tells you their spouse has just texted them and is waiting for them in the parking lot and may hurt them.

Action: Call Police/Report to ACT immediately

A PERSON has a negative attitude toward the rules.

Action: Report to ACT

Summary

Counseling: Refer distraught students for

counseling.

ACT: Report concerning behaviors online

or directly to the Campus Police.

Emergencies: Report emergencies or

threatening behaviors to

Campus Police immediately.

4-R's: RECOGNIZE, RESPOND, REFER, and/or REPORT