

EMERGENCY PROTOCOLS

ACC Campus Police 281,756,3700

Counseling Services 281.756.3531 counseling@alvincollege.edu

MEDICAL EMERGENCY PROTOCOL

| Fall/Spring 8:00am-5:00pm Monday-Friday Summer 7:30am-5:00pm Monday-Thursday | During Hours of Operation On ACC Campus: Stay with the individual Contact ACC Campus Police, 281.756.3700, provide as much information as possible ACC Campus Police will call 911 |
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| After 5:00pm, on the weekend or off-campus | After Hours of Operation or Off ACC Campus: Call 911, provide as much information as possible Contact ACC Campus Police, 281.756.3700 to report the incident, after the individual has received medical attention |

CRISIS NUMBERS

WHEN IN DOUBT, ASK FOR HELP.

| National Suicide | Crisis Text Line | Gulf Coast Crisis | The Trevor Project |
|-----------------------|------------------|---|--------------------------|
| Prevention Lifeline | Text "Home" to | Center | 1.866.488.7386 |
| 988 | 741741 | 866.729.3848 | or text "Start" to |
| call or text to speak | to connect with | call to speak | 678-678 |
| with a trained crisis | a trained crisis | with a trained | a crisis line geared |
| counselor | counselor | crisis counselor | towards LGBTQ+ |
| CRISIS | Homicidal thou | hts, intent, plan and/or ri ughts, intent, plan and/or | r risk of harm to others |

CRISIS EXAMPLES

- Unable to care for oneself, such as not being able to eat or sleep for several days
- Perceptual disturbances, such as hearing or seeing things others do not hear or see

MENTAL HEALTH EMERGENCY PROTOCOL

| Fall/Spring 8:00am-5:00pm Monday-Friday Summer 7:30am-5:00pm Monday-Thursday | During Hours of Operation On ACC Campus: Stay with the student Walk student to the Welcome Center or contact Counseling Services, 281.756.3531 or via Teams If Counseling Services is unavailable, contact ACC Campus Police, 281.756.3700 |
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| Any contact with a student after 5:00pm, on the weekend or off-campus | After Hours of Operation or Off ACC Campus: Contact ACC Campus Police, 281.756.3700 (Available 24/7) Provide as much information as possible and request a welfare check Provide the student with the crisis numbers If in person, do not leave student alone Submit a counseling referral, counseling@alvincollege.edu |
| Dual Enrollment Student on high school campus during hours of operation | Contact student's high school counselor Stay with student until the high school counseling team arrives Provide student with the crisis numbers If they do not have a designated high school counselor, contact ACC Campus police, 281.756.3700 |
| Dual Enrollment Student off high school campus or after hours of operation | Contact ACC Campus Police, 281.756.3700 Provide as much information as possible and request a welfare check Contact student's high school counselor to follow up |