MEDICAL CRISIS AND SAFETY PROTOCOLS

ACC Campus Police
281.756.3700

Counseling Services
281.756.3531
counseling@alvincollege.edu
# MEDICAL CRISIS PROTOCOL

## ON ACC CAMPUS
- Stay with the individual
- Contact ACC Campus Police, 281.756.3700, provide as much information as possible
- ACC Campus Police will call 911

## OFF ACC CAMPUS
- Call 911, provide as much information as possible
- Contact ACC Campus Police, 281.756.3700 to report the incident, after the individual has received medical attention

## CRISIS NUMBERS
**WHEN IN DOUBT, ASK FOR HELP.**

<table>
<thead>
<tr>
<th>National Suicide Prevention Lifeline 988</th>
<th>Crisis Text Line Text “Home” to 741741</th>
<th>Gulf Coast Crisis Center 866.729.3848</th>
<th>The Trevor Project 1.866.488.7386 or text “Start” to 678-678</th>
</tr>
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<tbody>
<tr>
<td>call or text to speak with a trained crisis counselor</td>
<td>to connect with a trained crisis counselor</td>
<td>call to speak with a trained crisis counselor</td>
<td>a crisis line geared towards LGBTQ+</td>
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## CRISIS EXAMPLES
- Suicidal thoughts, intent, plan and/or risk of harm to self
- Homicidal thoughts, intent, plan and/or risk of harm to others
- Unable to care for oneself, such as not being able to eat or sleep for several days
- Perceptual disturbances, such as hearing or seeing things others do not hear or see
### MENTAL HEALTH CRISIS PROTOCOL

| On ACC Campus,                                      | • Stay with the student  
|                                                  | • Walk student to the Welcome Center or contact Counseling Services, 281.756.3531 or via Teams  
| Fall/Spring                                        | • If Counseling Services is unavailable, contact ACC Campus Police, 281.756.3700  
| 8:00am-5:00pm Monday-Friday                        |   
| Summer                                             |   
| 7:30am-5:00pm Monday-Thursday                      |   
| Off ACC Campus,                                    | • Contact ACC Campus Police, 281.756.3700 *(Available 24/7)*  
| After 5:00pm, on the weekend or off-campus        | • Provide as much information as possible and request a welfare check  
|                                                   | • Provide the student with the crisis numbers  
|                                                   | • If in person, do not leave student alone  
|                                                   | • Submit a counseling referral, counseling@alvincollege.edu  
| Dual Enrollment Student on high school campus      | • Contact student’s high school counselor*  
| during hours of operation                          | • Stay with student until the high school counseling team arrives  
|                                                    | • Provide student with the crisis numbers  
|                                                    | *If they do not have a designated high school counselor, contact ACC Campus Police, 281.756.3700  
| Dual Enrollment Student off high school campus or  | • Contact ACC Campus Police, 281.756.3700  
| after hours of operation                           | • Provide as much information as possible and request a welfare check  
|                                                    | • Contact student’s high school counselor to follow up  

For more information, contact:  
281.756.3531 or counseling@alvincollege.edu
IN AN EMERGENCY
TAKE ACTION

HOLD! In your room or area. Clear the halls.

STUDENTS
Clear the hallways and remain in your area or room until the “All Clear” is announced
Do business as usual

INSTRUCTORS AND STAFF
Close and lock the door
Account for students, visitors and others
Do business as usual

SECURE! Get inside. Lock outside doors.

STUDENTS
Return to inside of building
Do business as usual

INSTRUCTORS AND STAFF
Bring everyone indoors
Lock outside doors
Increase situational awareness
Account for students, visitors and others
Do business as usual

LOCKDOWN! Locks, lights, out of sight.

STUDENTS
Move away from sight
Maintain silence
Do not open the door
Prepare to evade or defend

INSTRUCTORS AND STAFF
Recover people from hallway if possible
Close and lock the door
Turn out the lights
Move away from sight
Maintain silence
Do not open the door
Prepare to evade or defend

EVACUATE! (A location may be specified)

STUDENTS
Leave stuff behind if required to
If possible, bring your phone
Follow instructions

INSTRUCTORS AND STAFF
Lead evacuation to specified location
Account for students, visitors and others
Notify if missing, extra or injured people

SHELTER! Hazard and safety strategy.

STUDENTS
Use appropriate safety strategy for the hazard

Hazard          Safety Strategy
Tornado         Evacuate to shelter area
Hazmat          Seal the room
Earthquake      Drop, cover and hold
Tsunami         Get to high ground

INSTRUCTORS AND STAFF
Lead safety strategy
Account for students, visitors and others
Notify if missing, extra or injured people